

PANGBOURNE MEDICAL PRACTICE

PPG Meeting Minutes Held on 27 June 2019

Present: Sarah Dixon (Chair), Dr Keast, Jane Hodgson, Lee Carter, Sue Darroch, Caroline Gerald, Doreen Hawkins, Kim Hiscutt, Jean Hyland, Barry Ashdown.

Apologies: Rosie Barker, Joan Bott, Kit Marriott, Atul Mohindra, Linda Price.

Guest Speaker: Olga Zolle, Primary Care Research Facilitator for the NHS and Katherine Keates-Rohan, Patient Research Ambassador.

Olga shared with PPG members an interesting talk and Power Point presentation of the work that the Primary Care Research does nationwide within the NHS. (There are various hubs all over the country). The NHS constitution brings patients for research from Primary and Secondary care. Within their work they work closely with hospitals and patients for research projects. Katherine kindly discussed her role as a Patient Research Ambassador (PRA's) and talked about Bio-Banks that are set up in the country and currently there are 3,000 trials taking place. Along with her own personal experience and why she wanted to be actively involved with Primary Care Research. Furthermore Olga acknowledged that the Boathouse Surgery has a good research team. If you would like to be a Patient Research Ambassador on a voluntary basis please contact: NICH –National Institute for Health Research via tvsmpra.nihr.ac.uk or email comms.crnthamesvalley@nihr.ac.uk or call 01865 227252.

Minutes of the Last Meeting: Approved.

Structure of PCN (Primary Care Network)

Dr Keast informed members that we have succeeded in a partnership with the West READING Villages Primary CARE Network.

Primary Care Network (PCN)

- New scheme to deliver certain services and new workforce to clusters of 30,000 – 50,000 patients, requiring surgeries to join in forming PCNs
- We have joined with Theale, Mortimer and Chapel Row, to form The West Reading Villages PCN. Joint population of 42,000
- We are all like-minded, rural, dispensing practices with bordering boundaries
- Each PCN must appoint a Clinical Director; our own Dr Woolley has taken on this role.
- PCN becomes official on 1st July
- New workforce – Social prescriber and Clinical Pharmacist. Current funding is for 1 of each per PCN so will work across all 4 surgeries, we are in process of advertising for both.
- Social prescriber role is intended to help improve and maintain the health and wellbeing of patients with multiple or complex conditions by developing their ability to self-manage and signposting to relevant services in the community and voluntary sector.
- Clinical Pharmacist – initially will be a patient facing role running clinics for management of long term conditions and polypharmacy reviews.
- Funding for further workforce down the line, such as physiotherapists.

Research Facilitator:

Kelly our Research Nurse thanked the PPG and patients/public for kind donations received follow a recent purchase of a Huntleigh Duplex Doppler. Again this is an invaluable piece of equipment and that will be well used within the practice.

Another new project that the Research Nurse is working on is a Statin Study. Research has shown that statins are safe and should continue to be used. Side effects will be documented as necessary.

Patient Voice - April and June 2019 meetings

Patient Voice Group (PVG) is made up of representatives from local surgeries and from the Clinical Commissioning Group (CCG) and meets once a month. We attend the North and West Reading group. It is an opportunity to feedback on NHS services, to learn from other PPGs, to find out about local organisations providing services to patients, to learn about health initiatives, and so on.

At the meeting on 9 April we were addressed by Dr Andy Ciecierski is a GP at Emmer Green, Clinical Commissioning Group (CCG) Clinical Lead and North West Reading (NWR) Locality Chair. He explained some of the work currently taking place around the new Primary Care Networks (PCNs).

The new contract has to be signed by July 2019. PCNs should have a minimum population of 30,000 patients for resilience – so discussions are currently taking place between GP practices to form associations. There is consideration being given to training nurses as community/district/practice nurses earlier in their careers. All over NWR discussions are taking place about best staffing solutions and other ways of providing primary care, including Social Prescribers and front-of-house triage services. The emphasis is on establishing what the patient wants to do, and keeping the patient as the main focal point.

At the meeting on June 11 we learned that Peppard Road Surgery, a small surgery with 2,600 patients run by a husband and wife team, is to close. The patients will be cared for by Emmer Green and Sonning Common.

Sally Moore, Communications and Public Engagement Officer, talked about the estimated large numbers of “hidden carers” and how they can be identified so that they can access the help available. A new campaign will be launched on 25 June called “Lift the Baby” which aims to alert men to the dangers of falling asleep while holding the baby.

A Veterans Leaflet has been prepared and we were asked for feedback.

Baltimore Park PPG members have been informally interviewing patients in the waiting area, and have gained some useful information thereby. They are also planning to offer resuscitation training to PPG members.

Sarah suggested to PPG members that perhaps fellow Practices i.e. Pangbourne, Theale and Mortimer PPG could meet up for an informal discussion to share ideas and links.

AOB/Matters Arising:

It was unanimously agreed that PPG members will go back to using their names in future Minutes rather than initials. Should anyone wish to opt in or out please let the Chair Sarah Dixon know.

Fundraising continues for the Practice to purchase items that are not always available on the NHS. Doreen advised the meeting that some Parish Councils will support funding and this is something that can be explored for the future.

Yellow lines where the Disabled Parking places are showing signs of fading and need to be repainted.

Reception have some new staff members who have joined the team.

WIFI – The Practice are planning to install WIFI for patients to use in the near future.

Hidden Carers

Veteran leaflets could be sent out with the PPG Minutes. Feedback on how the article is written in order for patients to understand.

Dementia Group. Carline Geraldles would be interested in supporting this cause. Jane PPG Coordinator is the Practice's Dementia Champion and is currently working with Dementia suggestions for the Practice.

A suggestion was made that the PPG Noticeboard could have less typed information and larger font about what a PPG is. Jane will look into updating this.

Sue Darroch enquired if there are plans for a Diabetic Opening Day – this will be discussed further with the Diabetes Team.

Next PPG Meeting Date is: Thursday 5th September 2019.