

PANGBOURNE MEDICAL PRACTICE

Minutes of the PPG Virtual Meeting held on Thursday 14 January 2021 at 6.15 pm

Present: Sarah Dixon (Chair), Dr Keast, Rosie Barker, Jane Hodgson, Doreen Hawkins, Lee Carter, Diana Smith, Barry Ashdown, Linda Price, Gill Reid and Louisa Nicoll, Joan Bott.

1. Apologies: Jean Hyland, Lucy Hill and Carolyn Geraldles.

2. New Member Welcome Louisa Nicoll.

3. Minutes of the last Meeting Agreed.

4. COVID-19 Update

Dr Keast informed members that Rosie, Practice Manager has led and managed the COVID-19 programme successfully with the support of Practice staff. The programme is going extremely well in comparison to the rest of the country. The vaccine is also being offered to Theale, Mortimer and Chapel Row patients under The Boathouse umbrella. Additionally a new team of staff have been brought in to assist with the COVID-19 programme. The vaccines are being administered at the Rosewood Hall, Pangbourne Working Men's Club. Rosie advised currently we are now moving into the 4th Cohort level for Pangbourne patients who are extremely vulnerable or shielding, including 70+ patients. Along with Care Homes included for vaccination. Patients who are 75+ from Theale and Mortimer are to be vaccinated on 16 January. The use of the Pfizer vaccine will speed up the vaccination programme.

Vaccines

To date the Practice has received 2200 doses of the Pfizer vaccine. Supplies are received on a push model, with 3 days notice of delivery. Thus meaning that the Practice then needs to rapidly contact patients to book them in for this vaccine. In comparison to the Oxford AstraZenica vaccine currently we have received 300-400 vaccines. Dr Keast advised that patients with allergies are being offered the Oxford vaccine. The second vaccine is to be the same as the first one administered. Currently there are research studies taking place regarding this. It is likely that in the future when patients have their Flu vaccine there will be an option to have further COVID-19 vaccination. It was acknowledge that some patients have declined not to have the vaccine.

Diana enquired if patients who are booked in for a COVID-19 vaccine are being given a leaflet? Rosie advised that currently we do not have a leaflet. However, when a patient is booked into a clinic they are sent in the post all the relevant information. Patients MUST still follow the Guidelines re the Lockdown Measures. Further up to date information can be found on the Boathouse Surgery website: https://www.pangbournesurgery.co.uk/practice_news/covid-19-vaccination-clinics/

Sarah informed members that 2 articles have been added to the local Whitchurch on Thames website in relation to the COVID-19 vaccination programme. Additionally Sarah asked what PPG members could do help with the COVID-19 vaccination programme? The big main message to patients is to stop calling the Practice asking when they will be vaccinated. We will contact you by text message (presuming you have a mobile). Those without a mobile will be contacted by the Surgery. An article will be placed in the various local magazines, Pangbourne Parish News, Neighbourhood Watch etc requesting that patients stop calling the surgery. Furthermore an automated message has been recorded on the main switchboard number relating to the vaccination program. The vaccines are being given in order of priority and patients will hear in due course when they are likely to get the second vaccine. It was suggested that maybe the Boathouse Surgery could have a Facebook page which is something that could be considered in the future.

5. Patient Voice

The last meeting was held in November 2020. Virtual meetings are currently taking place.

AOB

The Boathouse Surgery has received positive feedback on the COVID-19 vaccination program. With many well wishes passing on their thanks and appreciation.

Blister Packs. This has been discussed with the Partners and rather than an increase in footfall to the Surgery it has been put on hold due to COVID-19.

Concern was raised if an elderly patient was unable to attend a Covid clinic. Rosie explained that the information drops back into our data system and we run searches to check patients who have not had the vaccine and they will be recalled.

Holter Monitor. This has been purchased and is in use in the Surgery. 3 tests have recently been done already.

Date of next meeting: Thursday 11 March 2021 at 6.15 pm.