

PANGBOURNE MEDICAL PRACTICE

Minutes of the PPG Meeting held on Thursday 28th September, 2017

Present: Joanna Knott (Chair), Dr C. Keast, Jane Hodgson, Diana Smith, Carolyn Geraldles, Lucy Hallett-Jones, Sarah Dixon, Kevin and Doreen Hawkins.

Apologies: Alison Thurlbeck and Lee Carter

Minutes of the last Meeting: Approved

New Practice Manager: Rosie Happe has been appointed, will start on 2nd October and will be working part-time for the Practice. Rosie previously worked for Chieveley Surgery and we are pleased to have her on board.

Flu Clinics: Support is required if these are to run smoothly, so if any PPG member is able offer a few hours, it would be very much appreciated. Flu clinics have been arranged for 7th October, 21st October and 4th November. Many thanks to Diana for covering the clinic on 23rd September. So far, Sarah, Carolyn and Joanna have offered to help. It has been noted that military veterans are to be coded and are entitled to priority treatment for certain conditions. Diana suggested that, at the beginning of the season, eg 3-4 weeks in advance of the clinics taking place; it would be worthwhile advertising the Flu Clinics in the Whitchurch and Pangbourne magazines, including the shingles/pneumonia vaccines available. The Whitchurch village website could be another advertising possibility.

Guest Speaker: Dr Deepak Ravindran, Pain Specialist Consultant, gave a talk about Fibromyalgia and shared an interesting slide show with the Group on how Fibromyalgia affects younger people. He is currently conducting research into the prevalence of young adults suffering with Fibromyalgia and how services can be improved for this age group. He is keen to spread the word supporting the Fibromyalgia work/groups and Lucy suggested using social media as this is the main means of communication amongst young people.

Invictus study: A new flu vaccine is being developed that hopefully will only have to be administered once (not annually) and the Practice has been chosen to help with the research. Letters have been sent to a large number of patients over a certain age, asking for volunteers to take part. Appointments are being made with our Specialist Nurse at the Practice.

Fundraising for a CRP machine: Work is in progress to get the funding for this useful piece of equipment which will enable Doctors to better diagnose sepsis as well as targeted use of antibiotics. A coffee morning is being held at the Art Café in Whitchurch on Saturday 18th November. We will need 5-6 helpers to set up, serve the cake and coffee, clear tables and wash up etc. We have to have 6 cakes so offers to provide these from PPG members would be gratefully received. Some of you have already indicated your support for this event. Joanna will send round an email, nearer the time, to establish exactly who is doing what. At

Jane's suggestion, we are also hoping to raise money with a sale of books in the waiting room. Plans for this are in hand and more details will be available at the next meeting.

Patient Voice: At the most recent meeting, we were advised that all 4 CCGs (Clinical Commissioning Groups) in Berkshire West are to merge into one, probably by the end of this financial year. The Health Watch website gives more information about this.

<http://healthwatchreading.org.uk/spending-nhs-services-reading-people-led-single-berkshire-west-group/>

The Footfall website used by our Practice is now being adopted by most other Practices in our area. There are 2 PPGs within Patient Voice which have run successful Public Health events on behalf and with the support of their surgeries. Balmore Park's next one is on Dementia awareness and Mortimer will be doing one on End of Life Care entitled 'Dying Matters'. Joanna would like to think we could organise something similar here in the Spring but would need the Surgery to direct us on what would be most helpful to them and the patient population here.

Communication Issues: Following a recent case where there was miscommunication following a patient's discharge from the John Radcliffe Hospital, Joanna asked for clarification on the communication process from Hospital to GP and from GP to District Nurse. Dr Keast explained that the GP usually gets a Discharge Summary from the hospital but doesn't have access to their imaging service. If an action is required the GP/District Nursing Team carry this out and the method of communication within the Surgery is done by a Task system on the Practice Database.

AOB: None

Next Meeting: 23rd November 2017 at 6.15pm