

PANGBOURNE MEDICAL PRACTICE

PPG Meeting Minutes Held on 12 July 2017

Present: Joanna Knott (Chair), Dr R Woolley, Jane Hodgson, Lee Carter, Diana Smith, Kit Marriott, Sue Darroch, Kevin Hawkins, John Lowe, Jean Hyland.

Apologies: Dr M Oppenheimer, Neil Macfarlane, Terry Horner (who has stepped down from the PPG).

Welcome: Joanna introduced new members Jane Hodgson (who has taken over from Rachel Bampton) and Lee Carter to the meeting. Thanks were given to Rachel Bampton for her contribution towards the PPG; she has now left the Practice to pursue another career.

Minutes of the Last Meeting: Approved.

Practice Manager: Interviews have taken place and Lisa Trimble Practice Manager at Western Elms Avenue Surgery has been assisting Paula Gray Deputy Practice Manager. Second interviews to be held on 28 July.

Guest Speaker: Claire Scott – Care & Support Planning Co-ordinator gave a talk re LTC Care and Support Planning and shared an interesting slide show /talk. Members were invited to participate in a questionnaire re The Year of Care Approach Model around Diabetes. (A study took place in the North East and data is currently being awaited). The aim being that more people take responsibility re their health and collaborative care planning. (Slides attached).

Footfall Website: Data usage shows that increasingly, patients are accessing the website and it is being well used. . Feedback received from patients has been very positive. No password is required to access the Footfall Website. In addition patients are being encouraged to order their prescription requests via this method as from 31 August. Patients who do not have access to a computer can still request prescriptions via the paper method.

Patient Voice

High blood pressure (silent killer). Public awareness promotion taking place on 18-24 September 2017. The aim being to improve blood pressure for patients.

Health Watch Reading Board Meeting: 18 July, speaker Steve McManus, CEO of the Royal Berkshire is to give a talk at Reading Town Hall.

AOB/Matters Arising:

Photographs in Practice: PPG member felt it would be best if photographs on display in the Surgery were organised by Doctors, Nursing Team etc. for ease of viewing.

Pain Management Specialist: Dr D Ravindran would like to come along to a PPG meeting to discuss Fibromyalgia; he would like to identify young people with this condition and will be conducting a mapping exercise. Dr Woolley and Dr Ravindran are currently working together on this piece of work. Members agreed that Dr Ravindran could attend a PPG Meeting.

End of Care Life/Mental Health: Discussion took place re the possibility of an event to be held in the Village, but no decision was made.

CRP Machine – Dr Woolley informed PPG members that the Practice is looking to purchase this piece of equipment at a cost of £1,000. Dr Woolley explained how this would work and how patients would benefit from it. Dr Woolley asked if the PPG would be interested in fundraising to cover the cost. PPG members agreed to support this. As a suggestion Joanna thought that the Art Café in Whitchurch could be used to hold a Coffee Morning. The 18 November has been booked from 9.30 am – 12.00 noon. Any cake donations for the event would be appreciated also help on the day. Furthermore Jane suggested selling second hand books in the surgery to assist with fundraising and is happy to manage/monitor this. Jane will discuss with Dr Oppenheimer on her return from leave and let the PPG members know.

PPG Bank Account: To be set up for fund raising.

Next Meeting Date: Thursday 28 September 2017 at 6.15 pm.