

# **PANGBOURNE MEDICAL PRACTICE**

## **PPG Meeting Minutes**

**Held on 26 May 2022 at 6.15 pm**

### **In-person Meeting**

**Present:** Rosie Barker (Practice Manager), Lee Carter, Sarah Dixon (Chair), Doreen Hawkins, Kim Hiscutt, Dr C Keast (GP), Louisa Nicoll, Linda Price

#### **1. Introduction and welcome to new members**

We had no new members at this meeting.

#### **2. Apologies**

Apologies were received from Barry Ashdown, John Creagh, Carolyn Geraldine, Brenda Hook, and Gillian Reid

#### **3. Presentation by Katherine Sanders of Boathouse Physiotherapy**

We had a very interesting presentation on the therapies provided by Boathouse Physiotherapy (BT) and a number of PPG members spoke highly of treatments they had received. The ratio of NHS to private treatments is around 50:50 and currently the waiting list is 2 weeks for urgent and 3 weeks for non-urgent issues. BT treats a variety of muscular-skeletal issues, including joints, tendons, muscles, sciatica, arthritis, and also women's issues. We were interested to learn that although BT provide NHS treatments they also provide private treatments, and patients are able to self-refer. The team include sports masseuses and a running coach and can provide a variety of exercise-based therapies. The highly qualified and experienced team caters for all ages, from children to those of mature age.

#### **4. Minutes of the Last Meeting**

The minutes for the May meeting were accepted except for a misattribution of a comment in section 8, on Prescriptions; it should say Kit Marriott (not Kim Hiscutt). Sarah will amend the minutes and send the corrected copy to Rosie for posting on the Surgery website.

#### **5. COVID-19 Update/Vaccines**

Dr Keast reported that currently 2 staff members have Covid but that the number of patients with Covid has fallen dramatically. There is one more clinic left for Spring Boosters, on 25<sup>th</sup> June. The next clinics will be in the Autumn, and the cohorts will be the same for flu and for Covid – 65+, 16-64 at risk, Care Home Residents.

#### **6. Surgery News and Staffing Matters**

The paramedic and the two nurses trailed in the previous minutes have now arrived and are settling in to the surgery team. We also welcome a new receptionist. The surgery is currently recruiting a new dispenser.

We do not yet know whether the surgery's application for a grant to improve the disabled access ramp at the front of the building has been successful.

The current wait time to see a GP is 3-4 weeks, which is most unusual for this surgery, and is partly caused by a surge in patients with serious but non urgent conditions who held off going to the doctor during the Covid crisis. Dr Keast hopes it is a blip, but if it continues it may be necessary to recruit another GP.

## **7. Learning Disability Health and Wellbeing Drop-in**

This project is aimed to support patients with learning disabilities or mental health issues. It takes the form of a drop-in session where patients can get advice on healthy lifestyle, take part in cancer screening and practice taking their own blood pressure. It is estimated that around 90 patients in this practice could attend. There will be a practice session on 16<sup>th</sup> June at Newbury College; Liz, our social prescriber, will be able to help liaise with transport.

## **8. Cancer Screening**

The mobile test centre for breast cancer screening which has been gracing the surgery carpark is about to leave. We have no results on take-up yet – hopefully at the next meeting.

## **9. Community Pharmacy Consultation Service**

The NHS Community Pharmacist Consultation Service (CPCS) was launched by NHS England in 2019 to facilitate patients having a same day appointment with their community pharmacist for minor illnesses or an urgent supply of a regular medicine, improving access to services and providing more convenient treatment closer to the patients' homes. The service is helping to alleviate pressure on GP appointments and emergency departments, in addition to harnessing the skills and medicines knowledge of pharmacists. Should the patients need to be escalated or referred to an alternative service, the pharmacist can arrange this.

However, the scheme is not yet in place in all areas, including ours. We look forward to discussing this at future PPG meetings.

## **10. Electronic Prescribing Service**

We are moving slowly but inevitably towards the EPS, and will be returning to the topic at the next meeting.

## **11. Jubilee Bank Holiday Closures**

The surgery will be closed on the Thursday and Friday of the Jubilee weekend, although the pharmacy and website will be working as normal. Extra sessions have been arranged to make up for the closure.

## **12. Any Other Business**

We have an Art Café booked for Saturday 10<sup>th</sup> September. These are great occasions for getting to know each other better, spreading the word about the PPG, and raising much needed funds for the surgery. All sorts of help will be needed: cakes, raffle prizes, publicity and helping on the day. Please put the date in your diaries!

**Date of the next PPG Meeting is 4<sup>th</sup> August, 6.15, at the surgery**