

PANGBOURNE MEDICAL PRACTICE

PPG Meeting Minutes Held on 31 January 2018

Present: Joanna Knott (Chair), Jane Hodgson, Dr Manjhadria, Sue Darroch, John Lowe and Jean Hyland.

Apologies: Alan Matthews, Alison Thurlbeck, Sarah Dixon, Lee Carter.

Minutes of the Last Meeting

Approved.

Flu Clinic

A further clinic for January was postponed owing to staff shortages. However staff are still promoting the flu vaccine and patients can have this done with a Nurse/Doctor.

Fundraising for the Practice

Jane informed the meeting that we have now successfully raised £1000 to purchase the CRP machine. We are now focussing on raising a further £500 to cover the running cost of this valuable piece of equipment which will enable Doctors to carry out various tests such as markers of inflammation, Bacteria, infections and sepsis. Books are now available for sale in the waiting room in the surgery. All donations can be placed in a red box on the wall by the bookcase. Kevin & Doreen Hawkins suggested that the PPG maybe able to apply to the Parish Council for further funding for this, the PPG agreed this would be a good idea. Another idea was to put an article in local magazines such as the Pangbourne Village magazine, Country Neighbour, Upper Basildon and a broadsheet in Yattendon.

Mental Health Awareness

Is one of the highest volume of a Doctor's work. Joanna thought it would be a good idea to run a mental health event in the practice for 2-2 ½ hours on either a Saturday or one evening. Dr Oppenheimer thought it would be better to hold this event on a smaller scale here at the Practice. The Partners are very keen to support this. The aim would be that various people could contribute to this event such as the Charlie Waller Trust who perhaps could come and give a talk re this subject. This event would no doubt attract a target audience and with good planning it has been suggested that an event could take place in April/May. This would allow time to advertise the event. (Practice Website/Twitter could be a source of advertising). Dr Manjhadria will discuss this further at the next Partner's meeting.

Enhanced Access Clinic

The Practice offers an early morning clinic from 7.30 am every Wednesday and on Saturdays every other week. These appointments are pre-booked in advance and patients at the Practice are happy with these extra options.

Patient Voice

1. Age UK Reading runs a number of services for the elderly in this area including a Befriending Service and an information and advice service. For information email: ceo@ageukreading.org.uk (Please see attached document with further information).
2. Healthwatch Reading's next project is looking into the experiences of people living in Care Homes. For more information see <http://healthwatchreading.org.uk>
3. The whole healthcare system is trying to work closer together as one Accountable Care System (ACS) and it is important that Primary Care has a voice in this so N&W Reading Practices have come together to form an alliance. The key projects currently are:
 - (a) W BCH is planning to upgrade its Minor Burns Unit to an Urgent Treatment Centre with capacity for more outpatient work there.
 - (b) Considering changing the process for arthritis and osteoporosis injections to be done by a nurse in the patient's GP Practice instead of having to trail off to RBH. (More convenient for patients and a cheaper and faster process for NHS).
 - (c) Looking into Virtual Clinics e.g. Skype to provide more flexibility for patients.
 - (d) Trying to improve care planning for multi-condition patients.
 - (e) Looking at workforce optimisation and using Pharmacists and Paramedics in Practices to reduce pressure on GPs.Dr Manjadhria pointed out that the Boathouse Surgery is already doing (b) and we also now have a part-time Pharmacist in the Surgery reviewing patients' medication

AOB/Matters Arising:

Congratulations to Dr Manjadhria who has gained her Masters in PG Certificate in Medical Training.

In August this year we are hoping to have a Senior Registrar join the Practice along with regular Registrars following on from this.

The New Village Agent will be invited to the next PPG Meeting.

Next Meeting Date: 22 March 2018 at 6.15 pm.



Reading Newsletter
Winter - Spring 2018.