

## PANGBOURNE MEDICAL PRACTICE

### Minutes of the PPG Meeting held on Thursday, 24<sup>th</sup> May, 2018

**Present:** Joanna Knott (Chair), Jean Hyland, John Lowe, Doreen Hawkins, Sue Darroch, Lee Carter, Dr Keast.

**Apologies:** Carolyn Geraldine, Kit Marriot, Sarah Dixon, Kevin Hawkins, Jane Hodgson.

Talk from the Village Agent Community Navigator, Gill Comley, who was also able to introduce 2 new Village Agents for Pangbourne and Purley, namely, David Green and Marilyn McManus. Their remit is to help people find the right information, advice and support if they have problems affecting health, well-being or an ability to remain independent.

1. **Minutes of the last Meeting:** Approved
  
2. **Matters arising:** (a) *Fundraising.* Thanks to generous donations from Pangbourne Parish Council and others, as well as the proceeds from the sale of books in the Surgery, we have now exceeded our target for the running of the CRP machine for the foreseeable future. (b) *Farewell to Dr Oppenheimer.* Her last day at the surgery on 28<sup>th</sup> April, was a sort of 'Open House' to enable a large number of patients and friends to come and say good bye. Refreshments were provided by the PPG and a painting of the Boathouse Surgery, commissioned from Valerie Burton, was presented to her. We have since had a letter of thanks and appreciation and thanks should go to the PPG for providing food and for giving so much support on the day. (c) *Mental Health Awareness Event.* Discussions about this are ongoing and more information will be available at the next meeting. (d) *Next CQC inspection.* This is due anytime after June this year.

- 3. Patient Voice:** Joanna and Sarah Dixon have attended the last 2 meetings. The latest talk was on the use of paramedics in Primary Care. Dr Keast pointed out that we do not use them at the Boathouse Surgery because our surgery is fully staffed – this is not the case in many other surgeries in our area. The other issue to arise was whether or not PPGs wanted to do anything to mark the 70<sup>th</sup> anniversary of the NHS. We decided to flag it up at the Art Cafe in Whitchurch when we run a coffee morning there at the beginning of September.
- 4. Future of the PPG:** Joanna felt that for the PPG to run well, we needed more members of different ages, gender and ethnicity to contribute. We could advertise but it might be better for each doctor in the Practice to identify possible patients who might be interested. Joanna will be stepping down as Chair at the end of September and we need to plan the succession of this role and also appoint a Vice Chair. In order to fulfil our role as disseminators of health information, it would be a good idea to appoint a Publicity Officer from amongst us who could ensure news from the Boathouse Surgery is put into the appropriate village magazines and websites. Some of the information about the PPG on the Practice website is inaccurate or out-of-date and Doreen kindly offered to liaise with Dr Keast to amend it.
- 5. Any other Business:** Sue Darroch expressed concern about a recent experience at The Circle where she discovered that a number of NHS patients had failed to turn up for scheduled scans which cost the NHS. Dr Keast said he would raise this issue with the CCG.

We decided to run another coffee morning at the Art Cafe in aid of the Practice and Lee suggested that this should be an annual event to raise the profile of the Practice. Proposed date is **Saturday, 8<sup>th</sup> September**.

Jane Hodgson has become the Dementia Champion for the Practice.

Lee Carter will contact Jane about another bookcase for the Practice.
- 6. Date of next meeting:** Thursday, 26<sup>th</sup> July at 6.15pm