

PANGBOURNE MEDICAL PRACTICE

PPG Meeting Minutes

Held on 23 September 2021 at 6.15 pm

Virtual Meeting

Present: Barry Ashdown, Rosie Barker, Joan Bott, Lee Carter, Sarah Dixon (Chair), Doreen Hawkins, Kim Hiscutt, Dr C Keast, Kit Marriott, Gill Reid, Diana Smith, Claire Goodwin, Nils Krumry, Linda Price, Louisa Nicoll

Temporary Secretary (non-member): Adrian Dixon

1. Introduction and welcome to new members

2. Apologies

Carolyn Gerald

3. Minutes of the Last Meeting

The date at the top of the minutes was incorrect. SMD will send the corrected minutes to Rosie for posting on the surgery website.

4. COVID-19 Update/Vaccines

There will be a session this Saturday at the Rosewood Hall to give third doses to immune suppressed and vulnerable youngsters. Boosters are currently given at least six months after the second dose. Volunteers recruited by word of mouth / friends as many of the PPG and staff are possibly vulnerable. It now seems that double jabbing does not stop you getting Covid, but 99% of deaths are not jabbed. Jabbing means that most people who get it are ill, but make a good recovery.

5. Autumn booster and flu

Flu clinics next three weeks, then Covid boosters up until Xmas.

6. Covid measures in Primary Care

PHE and NHS-E have not changed the guidance. Government wants more remote access. "Pinging" is still having serious consequences for health professionals.

7. GP Registrars

Kirsty Thompson has left now but will be coming back to do sabbatical cover for Dr Manjadhria. Giselle Franklin is about to start.

8. New staff

Due to the increased workload, the new pharmacy technician is helping with flu and covid and the phlebotomist is helping on the front desk. New diabetes nurse joins in October. Two new receptionists soon.

9. Cancer Screening

October is the main month for breast cancer awareness and pushing cervical screening for people with learning disabilities.

10. Communicating information to patients and Lloyds crisis

Patients are contacted by text if they have supplied a mobile number; otherwise they will be telephoned. The dissemination of Covid information has been effective.

There are ongoing problems with the service provided by all the local branches of Lloyds pharmacies. Goring surgery has shared information about the crisis on social media. Pangbourne Lloyds do not inform the surgeries if they have an unscheduled closure. It was suggested that the PPG writes to Lloyds with a list of points. Sarah has requested that people send in suggestions.

11. AOB

PPG member Louisa Nicholl brought The Good Grief Trust to our attention. It is an umbrella organisation for 800 bereavement services.

www.thegoodgrieftrust.org

It was suggested that bereaved patients could be directed to here, as well as to Cruse. To be discussed with Lucy Hill.

Art Café – who's coming to help?

Practice nurse Carol Jenner – retired nurse – wrote an article for the Nightingale Journal about doing the Covid vaccinations at the Pangbourne Surgery.

Date of next Meeting 9th December 2021 at 6.30 pm (in person if possible – Dr Keast is buying the drinks).

Afternote – meeting postponed until 27th January 2022