

Pangbourne Medical Practice
PPG Meeting Minutes
Held on 8 December 2022 at 6.15 pm
In-person Meeting

Present: Barry Ashdown, Rosie Barker (Practice Manager), Sarah Dixon (Chair), Dr Chris Keast (GP), Kit Marriott, Louisa Nicholl, Gillian Reid, Diana Smith

1 Introduction and changes in members

We had no new members at this meeting. Dr Chris Keast is retiring at the end of the year and this was his final PPG meeting. We are very grateful for his support and his attendance at our meetings. We very much appreciate that he gave time out of his busy schedule to keep us up to date with news and developments over these challenging times. He will be missed.

2 Apologies

Apologies were received from John Creagh, Carolyn Geraldine, Doreen Hawkins, Kim Hiscutt, Brenda Hook, Linda Price

3 Minutes of the last meeting

The minutes of the last meeting were accepted.

4 Covid update and vaccination programme

Following the Saturday vaccination clinics in 2022 many patients have been vaccinated. Flu and Covid vaccinations are still available and Rosie Barker urged everyone eligible for an NHS flu jab or an Autumn Covid booster to get in touch with the surgery to book an appointment.

5 Surgery News and Update

Nurse Practitioner Katie Hallett has now joined the surgery team; she will continue running a LARC clinic (coils and implants) as well as helping with childhood immunisations and other general nursing duties.

Dr Kirsty Thompson is also settling in well and will be taking over Dr Keast's list from January.

Dr Jess Keast is back with us as a locum to provide additional GP capacity over winter.

The Friends & Family Test (FFT) comments received via the website in October and November had been circulated before the meeting. The replies were overwhelmingly positive and the meeting expressed its satisfaction with the result, and congratulated the surgery team.

There will be a designated Smear Clinic on 17th December.

6 Patient Voice

Patient Voice Group (PVG) is made up of representatives from local surgeries (including both members of the PPG and of the surgery teams) and meets every two months. We attend the North and West Reading group. It is an opportunity to feed back on NHS services, to learn from other PPGs, to find out about local organisations providing services to patients, to learn about health initiatives, and so on.

The Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board (BOB ICB) was formally established as a new statutory body on 1 July 2022, replacing the three clinical commissioning groups. At the meeting held on 8 November we were introduced to Sarah Webster the ICB Place Director for Berkshire West, who represents the interests of all patients in our area, and provides a voice and advocacy. The BOB ICB is no longer a commissioner but a convener, and will seek to develop an integrated approach so that health, social care and the voluntary sectors can work together. She told us that there has always been a focus on working together in an integrated way in West Berks so she will be building on a firm base.

We were then given a short presentation by Lisa Vine, the Royal Berkshire Hospital (RBH) communications officer, about the 'Winter Ready' campaign from Berkshire West ICB. This sets out how and when to contact the health services, and which route in is the most appropriate for you. The information has been sent to schools, pre-schools, nurseries and so on. The slideshow was sent to attendees after the meeting and Sarah Dixon circulated it to all PPG members.

Finally, we had a brief discussion about the changing role of PPGs which was so useful we agreed to return to it at our next meeting. The main point we took away was to remember that the PPG's relationship to its surgery is that of "a critical friend".

7 Any Other Business

We had a brief discussion about our local pharmacy, Lloyds, which is still struggling to provide a reasonable service. Gill Reid has written to the local MP Alok Sharma and received a non-committal letter in reply. Several PPG members reported that they have begun to use the online Pharmacy2U, who use Royal Mail to deliver the medicines, and that they are easy to use and reliable.

There will be an Art Café on Saturday 13 May 2023. Please put it in your diary!

The meeting ended with Dr Chris Keast reminiscing about his 30 years with Pangbourne Surgery.

**The date of the next meeting will be Wednesday 8
February 2023, 6.15pm, at the surgery**