

PANGBOURNE MEDICAL PRACTICE
PPG Meeting Minutes Held on 22 March 2018

Present: Joanna Knott (Chair), Jane Hodgson, Dr Barrie, Kit Marriott, Alison Thurlbeck, Neil McFarlane, Sue Darroch. Lee Carter.

Apologies: John Lowe, Jean Hyland, Caroline Geraldles.

1. Minutes of the last Meeting: Approved.

2. Fundraising for the Practice

An article has been placed in Country Neighbour, Pangbourne and Whitchurch magazine regarding fundraising for the CRP machine. In addition Joanna is actively applying for funding from different organisations. Meanwhile I am pleased to advise that we have now been able to purchase the CRP machine for the Practice which is excellent news and this will be well used. However, we are still fundraising to cover the testing and overall running costs. Books are selling steadily and we have received some kind donations from many people. It has been suggested that we do a publicity article with the local press to let everybody know of this exciting piece of equipment that the Practice now has. Furthermore later in the year a further suggestion is that perhaps we run another Cake and Coffee morning and invite Dr Oppenheimer to this event as a guest.

3. Patient Voice

Joanna informed the meeting that various topics were discussed as follows:

- Multi Skeletal Lead to encourage patients to exercise more and to help themselves.
- Health Watch recently did some research regarding TB which affects the homeless and rough sleepers.
- Living With and Beyond Cancer, is doing a research survey which is to be completed by 12 April 2018. Website: <http://www.ncri.org.uk/jla/>
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- Patient Voice meets on a Tuesday every month and takes place at South, Central and West Commissioning Group, 57-59 Bath Road, Reading at 6.15 pm. PPG members can attend. The purpose of the meeting is for all PPG Groups for North, South, and Central and west meet to talk about what is currently going on, this information is then fed back to the Practices. Additionally various talks also take place for example End of Life/Dementia has previously been discussed.

4. Dr M Oppenheimer

Dr Oppenheimer's last working day is Saturday 28 April and the Practice will be holding an 'open' morning for patients to call in and say goodbye. The Partners have asked if the PPG would be so kind to provide tea/coffee and cakes for this event. Joanna, Jane and Lee have volunteered to assist with this. Any donation of cakes would be appreciated.

5. Mental Health Awareness Event

Dr Barrie suggested perhaps 3 speakers at the event namely a local Psychologist, someone representing The Charlie Waller Memorial Trust and someone from Talking Therapies. She advised that mental health/depression is a problem with young people and they should feel able to discuss their problems with their GP. It would be good to try and reduce the stigma associated with Mental Health and signpost people to where they can find help. Dr Morgan is the Lead for Mental Health at the Surgery and Dr Barrie is happy to work with him to bring this event together. A suggested date for this event to take place would be in September/October this year.

AOB/Matters Arising:

Dr Morgan will also become a Partner soon.

Neil McFarlane asked what the Practice growth is going to be in the next year. As Pangbourne Hill are planning to build 40 houses at present. Dr Barrie advised that we currently have 11,700 patients and although there is a slow rise in numbers there is no concern at the moment about an adverse impact on the Surgery.

Access to Primary Care from 8.00 am to 8.00 pm. Pangbourne Medical Practice is in discussion with others to deliver this by 1st October 2018. (The CCG has to provide this). West Call will still be in place, it is likely that we will share this service with other Practices, such as Mortimer and Theale. In addition we have a Consultant Pharmacist called Sally who has done a lot of work for our surgery and is employed by us along with working at Western Elms Surgery.

CQC inspection is now overdue.

Dr Oppenheimer's patient list is to be split between Dr Barrie and Dr Burton. Dr Barrie will be increasing her hours accordingly and working Tuesday, Wednesday, Thursday and Friday. Dr Barrie will still be the Clinical Lead for End of Life.

Mr David Green, The Village Agent for Pangbourne village was unable to attend this meeting but will join us at the next one with his colleague Gillian Comley, West Berkshire Council. The Village Agent for Pangbourne is a signpost service for people where they can get help.

Bad Weather – Dr Barrie thanked staff who were able to come in to work during this time. 2 members of staff walked from Tilehurst and all drugs were delivered to areas further out. A PPG member had suggested that in the case of bad weather perhaps volunteer drivers could be sought to help the patients.

Next Meeting Date: Thursday 24 May 2018 at 6.15 pm