

Pangbourne Medical Practice
PPG Meeting Minutes
Held on 15th January 2025 at 6.15 pm.

Present: Doreen Hawkins (chair), Rosie Baker, Dr Madhu Manjadarria, Thomasina McDermott, Kit Marriott, John Creagh, Kate McMahon, Linda Price, Brenda Hook, Sarah Dixon

1 Welcome

DH extends a warm welcome to every and wished us all the best for 2025

2 Apologies

Barry Ashdown, Gill Reid, Louise Nicoll, Diana Smith

DH shared the news that Kim Hiscott will no longer be attending any meetings. She has been a valued member of the group for 6 years and was sent a big Thank You for her help and support during that time.

3 Minutes of the last meeting - Agreed by email and posted on board and website

4 Matters Arising

Parking Bays and Visibility still ongoing. SD to send contact to Rosie to see if he can help

5 Surgery News

The Breast Screening Van will arrive in the car park on 4th March 2025. Eligible ladies are between 50 – 70 years old will be invited. Over 70's can self-refer via phone or email. Information will be posted around the surgery nearer the time. SD will use PPG Board to advertise with leaflets and posters etc.

COVID RESPONSE – Expires Friday 17th January 2025 however the Flu vaccination is still available.

Shingles & RSV vaccinations are mainly done in Saturday clinics; however, they are available during the surgery weekdays too.

Pneumovax – (pneumonia) is also available for patients 65 and over or 65 and under at risk. Patients can speak to receptionist regarding having one.

Triage is going well – good feedback

To be reviewed again in February to do a comparison on wait times, appointments etc

We have increased priority slots for gp's

Priority is to be seen within 3 working days
Demand peaked to 100 appointments AM clinics
KMcM asked RB how the Drs were feeling about the new system
RB said they are happy with the triage
Overall excellent 97% positivity for new system

6. FFT Results- comments

All good feedback
KM gave praise for excellent running of the surgery.

7. Patient Voice Update

Reading Patient Voice Group and West Berks Patient Panel
Pangbourne PPG falls on the border between RPVG and WBPP so we can attend both if we wish.

Until recently, I used to attend the North and West Reading Patient Voice Group, but this has now been subsumed into the Reading Patient Voice Group. I haven't managed to attend a meeting of the RPVG yet, due to clashes of dates, but I am on their mailing list and intend to attend in future. They hold hybrid meetings at the Reading Civic Offices and using Teams, so they are easily accessible. They are holding their next meeting right now – 16 January – so obviously I am not at it. Not sure of the next date yet.

I attended an in-person meeting of the West Berks Patient Panel at Shaw House in November. This was the first in-person meeting since the lockdown and was the AGM; the purpose of the meeting was to consider the future direction and purpose of the WBPP, and it was agreed that increased communication between PPGs and always putting the needs of the patients first was the way forward.

It was a very useful meeting. Chapel Row and Mortimer were there too. We talked about useful things we can do, and I reminded the meeting that Theale, Mortimer, Chapel Row and Pangbourne are in the same PCN and that before COVID the Chairs or designated person used to meet up informally (usually for lunch at The Spring Inn on the A4) to swap ideas. There is a new Chair at Mortimer as Shirley Cullup has stepped down after many years at the helm; we had a good chat and thought it might be a good idea to reinstate these informal meetings. The wider meeting agreed that informal meetings between neighbouring PPGs might be a good idea. Thatcham PPG ran a raffle at the flu clinics and raised a lot of money, and I wondered if we might consider that next year? It means designating a promoter, printing tickets and applying for a lottery license which does cost money but is relatively straightforward. And of course, someone from the PPG has to be at the clinics. I would be happy to look into this if you think it's something we might do next year.

I sat next to Alex Osterritter who is an advocate for adults with learning disabilities. I wonder if this is something the PPG might like a presentation about. Also, we were talking about how to widen the demographic of all the PPGs, and she reminded me that Purley Park is in our catchment and that we might invite someone from there to join the PPG.

8. Book Display Update SD

SD will sort out the book display unit and bring in more books as stock is getting low

9. PPG Notice Board January/February/March will be about Women's Health in co-ordination with the Breast Screening Van coming GR & SD to organise
SD mentioned that the PPG Notice Board needed to stand out more, to bring more attention to it. LP suggested bigger signage, SD said she knew someone that could do this for us.

10. ART CAFÉ – KM – 12th July 2025

Will provide information 4 weeks before the event

Will need volunteers

Agreed to wait to next meeting to discuss further suggestions for fundraising events.

AOB – Information available on the Surgery website.

John Hopkins Segmentation and Smoking Cessation Clinic

You may notice a test result appear in your NHS app referring to a Johns Hopkins score. This is part of a new initiative called segmentation.

Segmentation is a simple way of categorising patients based on their specific health needs. It helps us as a practice understand the individual needs of our patients based on their health and wellbeing to support personalised care and ensures you get the right support in a timely way.

Smoking Cessation Clinic

We're pleased to advise that Smoke Free Life Berkshire will be running a weekly smoking cessation clinic here at the surgery.

Further PPG dates: 19th March with Simon Shaw, Healthwatch Senior Engagement Officer attending.

21st May, 16th July 24th September, 19th November.

