

Pangbourne Medical Practice
Patient Participation Group Meeting Minutes
Held on 19th March 2025, 6.15 pm.

Present Doreen Hawkins Chair (DH) Louisa Nicoll (LN) Kate McMahon (KMCM) Maria Abrams (MA) John Creagh (JC) Linda Price (LP) Barry Ashdown (BA) Dr Tom Morgan (TM)

Guest Simon Shaw (SS) Healthwatch Senior Engagement Officer

Apologies Brenda Hook (BH) Diana Smith (DS) Sarah Dixon (SD) Rosie Barker (RB) Thomasina McDermott (TMc).

Minutes of last meeting

Approved again by email and posted on the notice board and the web site.

DH welcomed MA to the group and welcomed SS to the meeting.

DH Announced that Gill Reid is stepping down from the group but she is happy to continue to help at the Art Café in July. I have sent a thank you email to Gill for her contribution to the group.

Matters Arising

Update from SD – This item will be put on the agenda for the next meeting as SD was unable to attend.

Surgery News

Jo Clark is retiring after 15 years

Triage February review – Review is pending. TM reported triage is going well. 165 patients triaged on Monday and is helping to lower waiting time for routine appointments from 4 weeks to 2 weeks

Breast Screening – the van is in the surgery car park and this is making parking difficult- the van will be here until the end of May.

KMCM asked how to access screening if not within the age group – DH will send information to KMCM

The staff working for the screening service have said it is their favourite place to come and they feel very well looked after.

Spring Covid Boosters

Invites will be sent out soon

This is for age group 75+ and high-risk patients

Clinics have been booked, 5th, 12th and 26th April.

There have been some people concerned about the side effects of vaccines and whether they should go ahead – TM felt patients should go ahead as he is unaware of patients with significant side effects and it would be better to have it than not.

Smoking Cessation Clinics

Reported to be a good uptake.

John Hopkins

Discussion regarding the John Hopkins Score on NHS app – TM explained that this is a way of identifying patients that GP need to be aware of and may have more needs. GPs are usually aware of these patients but this highlights those that GP may not be aware of.

DH asked if it would affect medical insurance. TM felt it wouldn't as health insurance is based on medical information that people would already including on their documents.

Website changes – it was raised that there has been a change to the website
DH The comment from patients has been it is more corporate and has become impersonal.
like the Triage system.

TM The new web site is easier to navigate for everyone. Similar to the triage.

Art Café

Kit Marriot (KM) was unable to attend.

DH to date,

Volunteers – KM, DH, KMCM, SD, MA and BA also offered to help on day

Non-PPG members – Averil Lilley (running a book and stationary stall), Nick Bott, Gill Reid, Adrian Dixon.

Cake donations and Raffle prizes to be discussed at next meeting.

Fundraising for Dopplex machine – approx. £1000

DH asked if group have any further fundraising ideas

DH offered a Bridge meeting at her house – 6x tables but would require help

LN highlighted that need to advertise fundraising events – patients are not often aware

£206 currently in fund

Patient Voice

No update for this meeting.

PPG notice board

Currently Female health awareness – as Screening Van currently at surgery.

LN asked if Dying Matters week could be highlighted 5-12 May – will liaise with Dr Barrie (End of life GP)

KMcM and MA offered to do the Diabetic Board if they were given assistance with getting relevant information.

PPG Awareness week June 3-9 2025. It was agreed this would be incorporated into one of the board displays.

AOB

SS – Fiona from Healthwatch would like to attend a meeting – possibly the next meeting in May

SS explained that Healthwatch is a statutory body that listens to people's experience of health and social care – this can then be shared with Healthwatch nationally

Locally the teams are Reading, Wokingham and West Berks

DH thanked everyone for attending and closed the meeting.

Future PPG dates: 21st May, 16th July, 24th September, 19th November.